

Cookie Policy

**Effective Date:** 01 May 2026

**Last Updated:** 01 May 2026

**Contact:** riyu@explorix.ai

1. What are cookies?

Cookies are small text files stored on your device when you visit a website. They help the site remember information about your visit — such as keeping you signed in — so you do not have to re-enter details every time.

2. How RIYU uses cookies

We keep our use of cookies minimal by design. RIYU currently uses a single cookie — a refresh token — solely for the purpose of keeping you securely authenticated. We do not use cookies for advertising, tracking, or analytics.

| Name          | Type               | Duration | Purpose                                                                        | Legal Basis                                        |
|---------------|--------------------|----------|--------------------------------------------------------------------------------|----------------------------------------------------|
| refresh_token | Strictly necessary | 30 days  | Keeps you securely signed in across sessions without requiring repeated login. | Legitimate interest — essential for authentication |

3. No third-party cookies

RIYU does not set any third-party cookies. No external advertising networks, social media platforms, or analytics services place cookies on your device through askriyu.com at this time. If this changes, this policy will be updated and you will be notified.

4. Your data and cookies

The refresh token cookie contains only a secure, encrypted authentication identifier. It does not contain, reference, or interact with any data you upload or query through RIYU. Your business data remains entirely separate.

5. Managing and deleting cookies

You can control or delete cookies at any time through your browser settings. Instructions for the most common browsers:

- Chrome: Settings → Privacy and security → Cookies and other site data
- Firefox: Settings → Privacy & Security → Cookies and Site Data
- Safari: Preferences → Privacy → Manage Website Data

— Edge: Settings → Cookies and site permissions → Cookies and site data

Please note: deleting or blocking the refresh token cookie will sign you out of RIYU and you will need to log in again on your next visit. No other functionality is affected.

## 6. Legal basis

The refresh token cookie is strictly necessary for the authentication service you have requested. Under GDPR Article 6(1)(b) and India's DPDP Act, this cookie is processed on the basis of contractual necessity. No consent banner is required for strictly necessary cookies, though we have documented this policy for full transparency.

## 7. Changes to this policy

If we introduce any new cookies in the future, we will update this policy and notify you via the website prior to any change taking effect. The “Last Updated” date at the top of this page will reflect any revisions.

## 8. Contact us

If you have any questions about how we use cookies, please contact us at [privacy@explorix.ai](mailto:privacy@explorix.ai) or write to us at:

### **Explorix AI Private Limited**

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