

## TERMS OF SERVICE – RIYU

Last Updated: March 29, 2026

### 1. Introduction

These Terms of Service constitute a legally binding agreement between you and **Explorix AI Pvt. Ltd.** (together with its affiliates, “RIYU”, “Company”, “we”, “our” or “us”) governing your access to and use of our products, services, platform, APIs, integrations, and website (collectively, the “Services”). **By clicking “I agree” (or a similar action), registering for an account, or accessing or using the Services, you acknowledge that you have read, understood, and agree to be bound by these Terms, whether or not you have registered; if you do not agree, you must not access or use the Services.** These Terms are effective as of the earlier of the date you first accept them or the date you first access or use the Services. If you are entering into these Terms on behalf of a company, organization, or other legal entity, you represent and warrant that you have full authority to bind such entity, that you have read and understood these Terms, and that you agree to them on behalf of that entity, in which case “you” and “your” will refer to such entity. Any personal data you submit to us or that we collect about you is governed by our Privacy Policy, which forms an integral part of these Terms, and by using the Services you acknowledge that you have reviewed and understood it; where applicable, if you and RIYU enter into a Data Processing Addendum (“DPA”), its terms shall apply to the processing of personal data and are incorporated by reference into these Terms. Together, these Terms, the Privacy Policy, and any applicable DPA or Service Level Agreement (“SLA”) constitute the entire agreement between you and RIYU, and **these Terms affect your legal rights, including limitations of liability, disclaimers of warranties, and dispute resolution provisions under applicable law.**

### 2. Our Services

RIYU provides an AI-powered data analytics platform that enables users to query, analyze, and interpret complex data through conversational interfaces by uploading files, connecting databases, and integrating with third-party data sources. The Services process User Data through APIs and advanced machine learning models to generate outputs, which may include insights, summaries, code, visualizations, dashboards, and reports, all designed in accordance with RIYU’s system architecture and protocols. By using RIYU, you can connect multiple structured and unstructured data sources, interact with the platform in natural language, and derive actionable insights to support analysis and decision-making, subject to the limitations and disclaimers set forth in these Terms.

The individual registering for the Services shall be deemed the contracting party (“Account Owner”) for the purposes of these Terms and shall be the authorized user of the account provided by RIYU. However, where the Services are accessed on behalf of an organization, such organization shall be deemed the Account Owner. As the Account Owner, you are solely responsible for compliance with these Terms and for all activities conducted through your

account, and you alone are entitled to the benefits associated with the Services. Accounts are non-transferable, and you must promptly notify RIYU of any unauthorized access, use, or security breach relating to your account credentials. Payments for paid Services may be processed through third-party payment service providers (“PSPs”) or directly via bank transfer, as specified within the Services. You may be required to register with such PSPs, agree to their terms, and provide necessary payment and verification details (“PSP Services Agreement”); you acknowledge that RIYU is not a party to such agreements and bears no responsibility or liability arising from them. All fees and charges are exclusive of applicable taxes, including but not limited to GST or other governmental levies, which shall be applied based on your billing details at the time of transaction. Unless otherwise specified, all payments shall be made in the currency indicated at checkout, and you agree to bear any applicable charges, duties, or conversion fees associated with such payments.

### **3. Credits and subscriptions**

As part of your subscription plan or any free-tier offering, RIYU may grant you credits that function as a usage-based entitlement for accessing certain features, capabilities, or compute resources within the Services. These credits do not constitute legal tender, stored value, or property, have no monetary or cash value, and cannot be redeemed, refunded, or exchanged for cash except where required by applicable law. Credits are non-transferable, may not be sold, assigned, or shared across accounts, and are intended solely for use by the Account Owner in accordance with these Terms. Unless otherwise expressly specified at the time of issuance, all unused credits shall expire at the end of the applicable billing cycle and will not roll over to subsequent periods. Promotional, trial, or bonus credits may be subject to additional conditions but shall otherwise be governed by these Terms. RIYU reserves the right, at its sole discretion, to suspend, adjust, or revoke credits in the event of a violation of these Terms, payment failure, reversal, or chargeback, or in cases of suspected fraud, abuse, or manipulation of the credit system.

RIYU may offer customized enterprise-level subscription plans (“Enterprise Plans”) tailored to the specific requirements of organizations, which may include negotiated pricing, usage limits, service levels, security commitments, data processing terms, and dedicated support. Enterprise Plans shall be governed by these Terms in addition to any separate written agreement, order form, or master services agreement (“Enterprise Agreement”) executed between RIYU and the customer, and in the event of any conflict, the terms of such Enterprise Agreement shall prevail. Enterprise customers may be granted enhanced features, including but not limited to higher usage thresholds, priority support, advanced security configurations, audit rights, and integration capabilities. Billing, invoicing, and payment terms for Enterprise Plans may differ from standard subscriptions and may include invoicing cycles, credit terms, or committed usage arrangements. RIYU reserves the right to modify or suspend Enterprise Services in accordance with the applicable agreement, including in cases of non-payment, breach, or security risks, and may update pricing or scope upon renewal or as otherwise agreed.

## 4. Registration Eligibility, Account Responsibility, and Acceptable Use

You represent and warrant that you are at least 18 years of age (or the legal age of majority in your jurisdiction) and have the legal capacity to enter into a binding agreement. If you are entering into these Terms on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind such entity, in which case “you” and “your” will refer to that entity. You agree to provide accurate, complete, and up-to-date information during registration and are solely responsible for maintaining the confidentiality and security of your account credentials, as well as for all activities conducted under your account. You further agree to use the Services only in compliance with applicable laws and in good faith.

Without limiting the foregoing, you agree that you will not:

- Copy, distribute, or disclose any part of the Services except as expressly permitted
- Use automated systems such as bots, scrapers, or crawlers outside authorized functionality
- Transmit spam, phishing attempts, or other unsolicited or deceptive communications
- Interfere with, disrupt, or compromise the integrity, security, or performance of the Services
- Attempt to reverse engineer, decompile, disassemble, or otherwise extract source code or underlying algorithms
- Upload or transmit viruses, malware, or any malicious or harmful code
- Infringe upon the intellectual property or other legal rights of RIYU or any third party
- Impersonate any person or entity, or misrepresent your affiliation with any person or organization
- Access or attempt to access unauthorized accounts, systems, or data
- Use the Services for any unlawful, fraudulent, harmful, or abusive purpose
- Use the Services to develop or support competing products or services
- Enable, encourage, or assist any third party to engage in any of the above activities

RIYU reserves the right to investigate, suspend, or terminate your access to the Services at its sole discretion in the event of any violation of this clause or if your use poses a legal, security, or operational risk.

## 5. User Data and Compliance

You retain all rights, title, and interest in and to any data, files, or information that you upload, connect, or otherwise make available through the Services (“User Data”). You are solely responsible for ensuring that you have all necessary rights, permissions, consents, and lawful bases to collect, process, and share such User Data in accordance with applicable laws, including the Digital Personal Data Protection Act, 2023 and any other relevant data protection regulations. You agree not to upload or process sensitive personal data unless you have obtained explicit consent and have a valid legal basis to do so.

RIYU operates on a **privacy-first, minimal retention architecture**, wherein User Data is processed primarily through secure, real-time API calls and transient compute environments for the purpose of generating requested outputs. RIYU **does not store, retain, or persist User Data beyond the duration necessary to process a request**, except where such storage is explicitly enabled by you, required for limited operational purposes (such as system integrity, debugging, billing, or security), or mandated by applicable law. Any temporary processing or short-term buffering of data is strictly limited in scope and duration and is not used for model training or any secondary purpose without explicit consent. You acknowledge that you remain fully responsible for the content, accuracy, legality, and integrity of User Data, and RIYU shall not be liable for any claims arising from your use, transmission, or processing of such data through the Services.

## 6. AI Functionality and Content

RIYU offers features and capabilities that utilize artificial intelligence, machine learning, and related technologies, whether developed internally or provided through third-party service providers. These AI Functions enable users to submit, upload, connect, or otherwise provide data, prompts, or materials (collectively, “Input”) and receive generated responses, insights, code, visualizations, or other outputs (“Output”) based on such Input. Together, Input and Output shall be referred to as “AI Content.” You retain all rights, title, and interest in and to your Input and, to the extent permitted by applicable law, the Output generated specifically for you; however, due to the probabilistic nature of AI systems, Outputs may not be unique and similar or identical results may be generated for other users or contexts, and no exclusivity is guaranteed.

You acknowledge and agree that you are solely responsible for all Input you provide and for your use of any Output, including ensuring compliance with applicable laws, regulations, and contractual obligations. Where your Input includes personal data or information relating to third parties, you represent and warrant that you have obtained all necessary rights, consents, and legal bases for RIYU to process such data in accordance with these Terms and applicable data protection laws. RIYU does not control, verify, or endorse User-provided Input and disclaims any responsibility or liability for the content, accuracy, legality, or use of such Input or resulting Output.

You authorize RIYU and its service providers to process your Input and AI Content solely for the purpose of providing and improving the Services in accordance with these Terms. RIYU may engage third-party infrastructure and AI providers as subprocessors to enable the AI Functions, subject to appropriate contractual safeguards and data minimization principles. Consistent with its privacy-first approach, RIYU does not use your Input or AI Content to train general-purpose models by default, and any such use is subject to explicit user consent.

Due to the inherent limitations of artificial intelligence, Outputs may be inaccurate, incomplete, biased, or outdated, and RIYU makes no representations or warranties regarding their correctness, reliability, or fitness for any purpose. You agree not to rely on AI Output for legal, financial, medical, or other high-risk or business-critical decisions without independent

verification. RIYU shall not be liable for any decisions, actions, or outcomes arising from your reliance on AI Content.

You further agree not to use the AI Functions or any Output: (i) to develop, train, or improve competing machine learning or artificial intelligence models or services; (ii) in a manner that misleads others into believing that Output is solely human-generated; (iii) in violation of applicable laws, regulations, or third-party rights; or (iv) in breach of any applicable usage policies or technical guidelines provided by RIYU or its underlying service providers. RIYU reserves the right, but not the obligation, to monitor, restrict, or remove any Input or Output that violates these Terms or poses legal, security, or operational risks.

RIYU utilizes third-party artificial intelligence and infrastructure providers, including but not limited to OpenAI, Anthropic, and other similar service providers (“AI Providers”), to enable certain features and functionalities of the Services. As part of delivering AI Functions, User Data and Inputs may be transmitted to such AI Providers through secure API calls and processed in real time to generate Outputs. By using the Services, you acknowledge and agree that your data may be processed by these AI Providers in accordance with their respective terms and policies. RIYU requires such providers to adhere to appropriate contractual and security safeguards and does not permit the use of User Data for training general-purpose models without explicit consent, where applicable.

Notwithstanding the foregoing, RIYU may collect and use metadata and usage information related to your interaction with AI Functions (such as prompts, performance metrics, and system logs) solely for the purposes of operating, maintaining, securing, and improving the Services, in accordance with applicable law and the Privacy Policy. RIYU does not claim ownership over your Input or Output; however, you grant RIYU a limited, worldwide, non-exclusive, royalty-free license to process such content strictly for the purpose of providing the Services.

## **7. AI Training and Consent**

RIYU does not use User Data to train models by default. Any such use requires explicit, informed consent which may be withdrawn at any time via provided controls.

## **8. Intellectual Property**

All technology, software, models, APIs, interfaces, designs, dashboards, outputs formatting, and all other content and materials made available through the Services, including but not limited to text, graphics, user interface elements, visualizations, reports, code, trademarks, logos, and overall look and feel (collectively, “RIYU Content”), excluding User Data and User Generated Content, are and shall remain the exclusive property of RIYU or its licensors and are protected by applicable intellectual property laws in India and internationally. Subject to your compliance with these Terms, RIYU grants you a limited, non-exclusive, non-transferable, revocable license to access and use the Services solely for your internal or authorized business purposes. You agree not to copy, reproduce, distribute, modify, create derivative works of, reverse engineer, decompile, or otherwise exploit any part of the Services or RIYU Content except as expressly permitted in writing by RIYU.

You retain all rights, title, and interest in your User Data and any content you provide to the Services; however, you grant RIYU a limited, worldwide, non-exclusive, royalty-free license to access, process, transmit, and use such data strictly for the purpose of providing, maintaining, and improving the Services in accordance with these Terms. RIYU does not claim ownership over your data or outputs generated specifically for you, subject to the non-uniqueness of AI-generated results. Any unauthorized use of RIYU Content or the Services is strictly prohibited.

The trademarks, service marks, logos, and trade names displayed within the Services are the property of RIYU or their respective owners, and you may not use them without prior written consent. If you choose to provide suggestions, ideas, feedback, or recommendations regarding the Services (“Feedback”), you agree that such Feedback is provided voluntarily, without expectation of compensation, and RIYU shall be free to use, modify, and incorporate such Feedback without restriction or obligation to you. RIYU reserves all rights not expressly granted under these Terms and may suspend or terminate access to the Services in the event of any violation of this clause.

## 9. Data Retention and Security

RIYU is designed with a **privacy-first, minimal retention architecture**, under which User Data is processed primarily through secure, real-time API calls and transient compute environments to generate requested outputs. By default, RIYU **does not store, persist, or retain User Data beyond what is necessary to fulfill a request**, unless such storage is explicitly enabled by the user, contractually agreed (including under Enterprise Plans), or required for limited operational, security, billing, or legal compliance purposes. Where data storage is enabled, RIYU retains such data only for the duration specified by the user or as required under applicable law, after which it is securely deleted or anonymized.

RIYU implements industry-standard administrative, technical, and organizational safeguards to protect User Data, including but not limited to **encryption in transit and at rest, role-based access controls, authentication mechanisms, system monitoring, and incident response procedures**, as further described in the Privacy Policy. Access to data is restricted to authorized personnel and subprocessors strictly on a need-to-know basis and subject to confidentiality obligations. While RIYU continuously works to maintain the security and integrity of its systems, no method of transmission or storage is completely secure, and you acknowledge and accept the inherent risks associated with digital data processing.

## 10. Third-Party Services

The Services may include integrations with, or links to, third-party websites, platforms, and service providers, including but not limited to infrastructure providers, artificial intelligence providers (such as OpenAI, Anthropic, and similar services), authentication providers (such as Google and Microsoft), and payment processors (such as Stripe) (collectively, “Third-Party Services”). These integrations are provided for convenience and functionality and do not constitute any endorsement, affiliation, or control by RIYU over such Third-Party Services or their operators. RIYU does not own or control these Third-Party Services and is not

responsible for their availability, accuracy, security, performance, or the content, products, or services they provide.

As part of the Services, you may choose to access or log in using third-party authentication providers, including Google or Microsoft accounts (“Third-Party Accounts”). By doing so, you authorize RIYU to access certain account information (such as your name, email address, and profile details) as permitted under the applicable terms and privacy settings of such Third-Party Accounts. You represent and warrant that you are entitled to grant such access and that doing so does not violate any agreement with the relevant third-party provider. Any data obtained through such integrations shall be treated as User Data in accordance with these Terms.

Payments for paid Services may be processed through third-party payment processors, including Stripe, and your use of such payment services is subject to the applicable terms and policies of those providers. RIYU is not a party to any agreement between you and such payment providers and shall not be responsible for any errors, failures, or liabilities arising from payment processing or financial transactions handled by such providers.

Your use of any Third-Party Services is governed solely by the terms and policies of those third parties, and you access and use them at your own risk. RIYU disclaims all liability arising from or related to Third-Party Services, including any loss of data, service interruptions, or changes in availability. RIYU has no obligation to monitor or maintain such integrations but reserves the right to modify, limit, or discontinue access to any Third-Party Services at its discretion.

## 11. Termination

Unless otherwise agreed in writing between you and RIYU, either party may terminate these Terms or your use of the Services at any time, with or without cause. You may terminate your account by using available account settings or by providing written notice to RIYU. Upon termination or cancellation, your right to access and use the Services will immediately cease, and you may lose access to your account, data, and any associated content. RIYU operates on a privacy-first, minimal retention architecture and, subject to its Privacy Policy, Data Processing Addendum (“DPA”), and applicable laws including the Digital Personal Data Protection Act, 2023 and the General Data Protection Regulation (GDPR), where applicable may delete, anonymize, or retain User Data strictly as required for legal, regulatory, security, or contractual purposes. Once deleted, such data may not be recoverable.

RIYU reserves the right to suspend, restrict, or terminate your access to the Services at its sole discretion, including where it reasonably believes that you have violated these Terms, applicable laws, or where your use poses a legal, security, or operational risk. Such suspension or termination may be effective immediately upon notice. In such cases, you may be prohibited from creating new accounts, including under alternate, misleading, or third-party identities.

RIYU may also modify, suspend, or discontinue any part of the Services, temporarily or permanently, at its discretion, including for maintenance, upgrades, compliance obligations, or business reasons, without liability to you. Upon termination or suspension, any unused

credits associated with your account may be forfeited unless otherwise required by applicable law or agreed in writing.

Notwithstanding termination, provisions which by their nature are intended to survive including but not limited to intellectual property, confidentiality, disclaimers of warranties, limitation of liability, indemnification, and governing law shall continue in full force and effect. These Terms, together with the Privacy Policy and any applicable DPA executed between you and RIYU, shall remain enforceable to the extent necessary to give effect to their intent.

## 12. Disclaimer of Warranties

THE SERVICES, INCLUDING ALL AI FUNCTIONS AND OUTPUTS, ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS, WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, RELIABILITY, OR AVAILABILITY. RIYU MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE COMPLETENESS, ACCURACY, OR RELIABILITY OF ANY CONTENT OR OUTPUT GENERATED THROUGH THE SERVICES, OR THE AVAILABILITY OR FUNCTIONALITY OF ANY THIRD-PARTY INTEGRATIONS. YOU ACKNOWLEDGE THAT THE USE OF ARTIFICIAL INTELLIGENCE IS INHERENTLY PROBABILISTIC AND THAT OUTPUTS MAY BE INACCURATE, INCOMPLETE, OR MISLEADING. **ANY INFORMATION OR OUTPUT OBTAINED THROUGH THE SERVICES IS USED AT YOUR OWN RISK, AND YOU AGREE NOT TO RELY ON SUCH OUTPUT WITHOUT INDEPENDENT VERIFICATION, ESPECIALLY FOR LEGAL, FINANCIAL, MEDICAL, OR OTHER HIGH-RISK DECISIONS.**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, RIYU, ITS AFFILIATES, DIRECTORS, EMPLOYEES, PARTNERS, AND LICENSORS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF GOODWILL, SERVICE INTERRUPTION, SYSTEM FAILURE, OR THE COST OF SUBSTITUTE SERVICES, ARISING OUT OF OR IN CONNECTION WITH YOUR ACCESS TO OR USE OF, OR INABILITY TO USE, THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. RIYU SHALL ALSO NOT BE LIABLE FOR (I) ANY ERRORS, OMISSIONS, OR INACCURACIES IN CONTENT OR OUTPUT; (II) ANY UNAUTHORIZED ACCESS TO OR USE OF YOUR DATA OR ACCOUNT; (III) ANY INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE SERVICES; OR (IV) ANY EVENTS BEYOND ITS REASONABLE CONTROL, INCLUDING FAILURES OF THIRD-PARTY SERVICES OR INFRASTRUCTURE.

NOTWITHSTANDING THE FOREGOING, TO THE EXTENT RIYU IS FOUND LIABLE UNDER APPLICABLE LAW, ITS TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS OR THE SERVICES, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED THE TOTAL AMOUNT OF FEES PAID BY YOU TO RIYU DURING THE SIX (6) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. SOME JURISDICTIONS MAY

NOT ALLOW CERTAIN LIMITATIONS, IN WHICH CASE SUCH LIMITATIONS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.

### **13. Limitation of Liability**

RIYU shall not be liable for indirect or consequential damages. Total liability is limited to fees paid in the previous six months.

### **14. Indemnification**

You agree to indemnify, defend, and hold harmless RIYU, its parent entities, affiliates, directors, officers, employees, contractors, agents, licensors, service providers, and successors (collectively, the “Indemnified Parties”) from and against any and all claims, demands, actions, proceedings, damages, losses, liabilities, costs, and expenses (including reasonable attorneys’ fees and legal costs) arising out of or relating to:

- Your access to, use of, or inability to use the Services, including any activities conducted through your account
- Your breach, violation, or alleged violation of these Terms, the Privacy Policy, Data Processing Addendum (DPA), or any applicable agreement or policy
- Your violation of any applicable laws or regulations, including but not limited to data protection, privacy, intellectual property, export control, and cybersecurity laws (including the Digital Personal Data Protection Act, 2023 and, where applicable, GDPR)
- Any User Data, Input, Output, or other content submitted, uploaded, processed, or transmitted by you or through your account, including any claim that such content infringes, misappropriates, or violates the rights (including intellectual property, privacy, or publicity rights) of any third party
- Your failure to obtain appropriate rights, permissions, or consents required to process or share data through the Services
- Your misuse of the Services, including but not limited to unauthorized access, use of automated tools (such as bots, scrapers, or crawlers), attempts to disrupt or overload infrastructure, or use of the Services in violation of applicable usage policies
- Any fraud, negligence, willful misconduct, or unlawful activity committed by you or through your account
- Any disputes between you and a third party arising out of your use of the Services

RIYU reserves the right, at its sole discretion and at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you. In such cases, you agree to fully cooperate with RIYU in the defense of such claims, including providing information, documentation, and reasonable assistance as requested. You shall not settle, compromise, or admit liability in respect of any claim without RIYU’s prior written consent where such action may impose any obligation, liability, or prejudice on RIYU.

This indemnification obligation is in addition to, and not in lieu of, any other remedies available to RIYU under law or equity, and shall survive the termination, suspension, or expiration of your account and these Terms.

## 15. Grievance Redressal

Users may contact the Grievance Officer at [privacy@riyu.ai](mailto:privacy@riyu.ai) for complaints. RIYU will respond within legally mandated timelines.

## 16. Governing Law and Jurisdiction

These Terms of Service, and any dispute, claim, or controversy arising out of or relating to these Terms or the use of the Services, shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law principles. You agree that the courts located in **Gurugram, Haryana** shall have exclusive jurisdiction over any disputes arising under or in connection with these Terms.

RIYU is headquartered in Gurugram, Haryana, and operates in compliance with applicable data protection and regulatory frameworks, including the **Digital Personal Data Protection Act, 2023 (India)** and, where applicable, the **General Data Protection Regulation (GDPR)**. RIYU also follows industry-standard security and compliance practices aligned with internationally recognized frameworks, including **ISO-based security and data protection standards**, as part of its commitment to maintaining a secure and compliant platform.

Nothing in this clause shall limit RIYU's right to seek injunctive or equitable relief in any competent jurisdiction to protect its intellectual property, confidential information, or enforce its rights under these Terms.

## 17. Changes to Terms

RIYU reserves the right, at its sole discretion, to modify, update, supplement, or replace these Terms, including any policies referenced herein such as the Privacy Policy, Data Processing Addendum (DPA), or Service Level Agreement (SLA), at any time. RIYU may also review, enhance, modify, suspend, or discontinue, temporarily or permanently, any part of the Services, features, or functionalities without prior notice and without liability, including imposing limits on certain features or restricting access to parts of the Services. Where changes are material, RIYU will make reasonable efforts to notify you, such as through email or in-product notifications; however, failure to provide such notice shall not affect the validity of the updated Terms.

Your continued access to or use of the Services following any updates constitutes your acceptance of the revised Terms. If you do not agree to the updated Terms, you must immediately discontinue use of the Services and, where applicable, terminate your account.

## 18. Contact Information

For queries, contact [privacy@riyu.ai](mailto:privacy@riyu.ai).